

RETURNS FORM

Dear Customer,

If you wish to return items bought from us, please:

1. Read the Returns and Delivery Policy on our website and check that your return is in accordance with our terms.
2. Complete all of the details on this form, include it in the box with your product and packing list and post it to the return address below.

ORDER NUMBER:
DATE RETURNED:
PRODUCT(S) DESCRIPTION:
QTY:

REFUND

EXCHANGE

REASON FOR REFUND/EXCHANGE – PLEASE INDICATE BELOW

WRONG ITEM SENT

ITEM ARRIVED DAMAGED

NOT AS PICTURE/DESCRIPTION

NO LONGER REQUIRED

OTHER (PLEASE SPECIFY):

YOUR CONTACT DETAILS

TITLE: Mr. Mrs. Ms. Dr. Prof.

FIRST NAME:	SURNAME:
ADDRESS:	
CITY:	POSTCODE:
COUNTRY:	
E-MAIL:	CONTACT NUMBER:
IF YOU HAVE ANY FURTHER FEEDBACK PLEASE STATE IT BELOW:	

INTERNAL USE ONLY

RETURNED WITHIN TIMEFRAME Yes No
 COMPLETE Yes No
 UNDAMAGED AND UNUSED Yes No
 IN ORIGINAL PACKAGING Yes No

WAREHOUSE PROCESS DATE:

ACCOUNTS PROCESS DATE:

RETURN ADDRESS - PLEASE RETURN ITEMS TO:

Smart Respiratory Products Ltd
 Imperial White City Incubator (I-HUB)
 80 Wood Lane
 London W12 0BZ
 United Kingdom